

Visitation/ Discharge Policy

We understand how important visitation is to the pet and to the owner, but we ask that you abide by the following policies. In order for morning treatments to be completed, visitation will be after 9:00am. On Mondays and Wednesdays, visitation is limited from 2pm- 5pm, due to the doctor's appointment schedule. As a courtesy, please call ahead to arrange an appropriate time for visitation. Please limit the visit to 10 – 15 minutes once per day. This will allow your pet rest and the proper care to be given.

Our office hours are Monday through Friday, 7:00am to 6:00pm.

Visitation after 6:00pm is not allowed. Office phone number is 512-388-0944. Please do not attempt to call the clinic after regular business hours for any patient information. If you would like to check on your pet after regular business hours for Capital Area Veterinary Specialists, you may call Dr. Caplan's cell phone at **(512) 680-6978**.

When a patient is ready to go home, a representative of CAVS will call to arrange a specific time to pick up your pet. Patients are normally discharged between the hours of 3pm and 5pm Monday through Friday at the doctor's discretion. If necessary, some animals are released Saturday morning between the hours of 9am and 10am. Discharge times are subject to change. At the time of pick- up, a technician will go over instructions for care and medications. The remaining balance of your bill is due at the time of discharge.

Thank you for your cooperation.

The visitation and discharge policy have been explained to me, the client, and I understand them.

Client Signature

Date